



CCPOA MEMBERS

LEGAL PLAN

Powered by the
Benefit Trust Fund

Partnered with:



MetLife



Updated January 1, 2026

Attorney Access, Made Easy

Connect with an attorney your way. Whether you prefer to communicate via phone, chat, email, or online, we take the guesswork out of finding an attorney.



Obtain Your ID:

We will assign you an eligibility ID, a unique identifier that you provide to your network attorney.

Obtain your ID by calling our Client Service Center at:

833-214-4181 or by creating an account on our website.

members.legalplans.com



Use Your Plan:

Client Service Center

Call our customer service representatives or chat with representatives online using the live chat feature to learn about your coverage, schedule a meeting with your attorney, and more.

24/7 access online

Log in to search for an attorney, review coverages, and access Ask an Attorney, where you can submit questions to an attorney and receive a response within 24 hours.



MetLife Legal Plans

Learn more at:

legalplans.com/why-enroll

or by calling: 833-214-4181

Additional Online Features:

Ask Lexi

Our online chat resource, "Ask Lexi," can provide articles and resources based on your inquiries, 24/7.

Self-help library

Access 1,700+ documents for a wide range of legal topics.

Attorney filters

Select a firm based on identity attributes including gender, languages spoken, race, and area of expertise.

Digital Estate Planning

Create wills, living wills, and powers of attorney online in as a little as 15 minutes.

Dependent access

Give spouses and dependents online access to view their covered benefits, attorney network, schedule an attorney, and more.

Tax preparation and filing through TurboTax®

To strengthen your financial wellness, we have partnered with TurboTax to offer tax preparation and filing services at no additional cost to you.

** Includes individual or joint filings. TurboTax benefit includes one federal and one state tax filing annually.*



ACTIVE MEMBERS \$0.00

Automatic Enrollment. Membership is included with your monthly dues

RETIRED MEMBERS \$13.99/mo

Automatically deducted by CalPERS

Navigating Key Life Moments with a Legal Plan

Legal matters occur throughout many stages of life—when you're getting married, buying a home, or considering retirement. In fact, 62% of working adults say they have experienced a legal matter in the last three years.¹

Having access to a network of experienced attorneys through a legal plan empowers you to proactively handle matters in your life, helping to improve your emotional and financial well-being.

GETTING MARRIED

- Name change
- Prenuptial agreements
- Updating or creating estate planning documents

BUYING, RENTING, OR SELLING A HOME

- Attending the closing
- Preparing deeds
- Reviewing contracts and purchase agreements

STARTING A FAMILY

- Adoption
- Creating wills and estate planning documents
- School and administrative hearings

DEALING WITH IDENTITY THEFT

- Assistance with contacting banks and creditors
- Attorney consultations regarding potential creditor actions
- Attorney defense for issues related to identity theft

SENDING KIDS OFF TO COLLEGE

- Reviewing leases
- Security deposit assistance
- Student loan debt assistance

CARING FOR AGING PARENTS

- Nursing home agreements
- Reviewing estate planning documents
- Review of Medicare/Medicaid documents

1. CARAVAN survey conducted by ENGINE on behalf of MetLife Legal Plans, January 2022

Legal Plan FAQs

Q. HOW DOES THE PLAN WORK?

A. The Legal Plan offers attorney consultation and representation for a wide range of legal issues.

Access to over 18,000 attorneys who participate in our network nationwide and are available to schedule appointments with through our online systems, email, or by calling our Client Service Center. It's that simple.

You can speak to our network attorneys face to face or by phone, or you can submit questions online to our Law Firm E-Panel® — whatever works best for you. And for certain legal matters, your attorney can represent you in court without you having to make an appearance. You can also select an attorney outside of our network and be reimbursed according to a set fee schedule.¹

Our network attorneys are there for you, whenever you need advice on any personal legal matter or representation on a number of legal services covered under your plan — increasing your peace of mind that you've got an expert on your side, for as long as you need them.

Q. CAN I GET HELP FINDING THE RIGHT ATTORNEY FOR MY NEEDS?

A. Yes, our Client Service Center representatives are here to help you find the right attorney for your legal matter, whoever that might be. We're committed to ensuring you receive the expert legal help you need, when you need it.

Q. CAN I USE AN ATTORNEY MORE THAN ONCE?

A. Yes, you have unlimited use of the plan over the course of the year for covered legal matters.

Q. Are my spouse/domestic partner and family members also covered by my plan?

A. Yes.

More Legal Plan FAQs

Q. WHOM DO I CONTACT IF I HAVE A PROBLEM WITH THE LEGAL PLAN OR AN ATTORNEY?

A. Send an email to clientservice@legalplans.com or call our Client Service Center at **800-821-6400**, Monday through Friday, 8:00 a.m. to 8:00 p.m., ET when you have questions or concerns about our legal plan benefits, network attorneys or other matters involving the legal plan.

We operate a full-service Client Service Center at our headquarters in Cleveland, Ohio. Our representatives are trained to answer questions and resolve problems, and will take immediate action to help resolve any issues that arise.

Q. ARE CLAIM FORMS REQUIRED WHEN USING THE LEGAL PLAN?

A. No. When you use a network attorney, there is nothing for you to do. Plan services are covered in full, and billing is between us and the network attorney. There are no waiting periods, no copays, no deductibles and no claim forms.

Q. WHAT DOCUMENTS CAN I COMPLETE THROUGH THE DIGITAL ESTATE PLANNING SOLUTION?

A. Available estate plan documents include the following:

Last Will and Testament

Leave property to loved ones and choose guardians for minor children.

Living Will

Plan for a medical emergency and select medical care preferences.

Durable financial power of attorney

Choose someone to manage finances in case of an emergency.

Probate Avoidance Documents

Keep your home out of the probate process and have it pass directly to the beneficiaries of your choosing with either a transfer on death deed or revocable living trust, depending on your state.

We've Got You Covered.

(916) 779-6300

1-800-468-6486



CCPOA Benefit Trust Fund

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Legal plans are administered by MetLife Legal Plans, Inc., Cleveland, Ohio. In California, this entity operates under the name MetLife Legal Insurance Services. In certain states, legal plans are provided through insurance coverage underwritten by Metropolitan General Insurance Company, Warwick, RI. For complete details of the coverage, call or write the company.

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