



CCPOA Benefit Trust Fund

United **Concordia**
dental®

September 05, 2025

Subject: Notification of Change in Dental Insurance Carrier – Claims Submission Instructions

Dear Dental Provider,

We are writing to inform you of an important change regarding dental insurance administration for the California Correctional Peace Officers Association Benefits Trust Fund (CCPOABTF).

Effective January 1, 2026:

United Concordia Dental (UCD) will become the new dental insurance carrier for CCPOA members. Please update your records to ensure that all dental and/or Piggyback claims incurred on or after January 1, 2026, are submitted to:

United Concordia Dental
Dental Claims
P.O. Box 69421
Harrisburg, PA 17106-9421

UCD Customer Service: 1-844-789-1713

For all claims incurred on or before December 31, 2025:

Please continue to submit these claims to:

CCPOA Benefit Trust Fund
2515 Venture Oaks Way
Suite 200
Sacramento, CA 95833

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Action Required:

The UCD network is much larger than the FDH network, and many dental offices may already accept UCD coverage.

- If you are not currently in the UCD network, you can choose to become part of it by contacting UCD directly.

<https://www.unitedconcordia.com/business-services/dentists/get-started>
1-800-332-0366

- Please inform all your CCPOA Dental patients whether or not you will be accepting UCD coverage.

If you have any questions regarding claim payments, please contact the appropriate provider, according to the claim incurred date noted above.

Thank you for your attention to this change and for your continued support of our members.

Sincerely,

Daniel Beaman, Administrator
CCPOA Benefit Trust Fund